# **ONLINE MBA**

MASTER OF BUSINESS ADMINISTRATION – OPERATIONS MANAGEMENT

#### **TABLE OF CONTENTS**

INTRODUCTION	3
PROGRAMME OUTCOMES	3
PROGRAMME SPECIFIC OUTCOMES	3
SALIENT FEATURES	3
PROGRAMME CODE	4
DURATION OF THE PROGRAMME	4
MEDIUM OF INSTRUCTION/EXAMINATION	4
PROGRAMME STRUCTURE	5
PROGRAMME SCHEME	6-7
SYLLABUS OF PROGRAMME	8-52

# **INTRODUCTION**

If not the real world, the classes of MBA are simulated as real world, making the learning close to reality. Wide range of emerging specialization areas are on offer.

# **Programme Outcomes**

Program outcomes are narrower statements that describe what students are expected to know and be able to do by the time of graduation. These relate to the skills, knowledge and behaviours that students acquire in their matriculation through the program

- 1. **Decision Making:** Developing responsiveness to contextual social issues and exploring solutions, understanding business ethics and resolving ethical dilemmas
- 2. **Problem Solving:** Apply analytical decision-making skills and solve problems using cross functional information and research tools
- 3. **Global Outlook**: Demonstrate a global outlook with the ability to identify aspects of the global business and Cross-Cultural Understanding
- 4. **Domain Knowledge:** Leveraging domain knowledge for organizing information, analysis and exploring business opportunities
- 5. **Communication:** Exercise effective written and oral communication skills for different business situations
- 6. Leadership: Demonstrate proactive leadership and build effective teams.
- 7. Entrepreneurship: Evaluate and execute ideas for entrepreneurship
- 8. **ICT usage:** Leverage Technology for organizing information, analysis and research

# **PROGRAMME SPECIFIC OUTCOMES**

- **1. PSO1:** Application of management concepts and research tools to understand ever changing laws, policies and competition in world of business.
- **2. PSO2:** Synthesize knowledge of different functional areas to take decisions that provide competitive edge and enable efficient execution of projects.

# **SALIENT FEATURES**

**Internationally Accredited:** Accredited by Accreditation Council for Business Schools and Program (ACBSP).

**Entrepreneurship:** Entrepreneurship projects are integral part of curriculum and help establish themselves as successful entrepreneurs.

**Professional Enhancement:** In addition to core curricula, course offers subjects like communication, analytical and soft skills to enhance personality and employability.

**Contemporary Curriculum:** Instill advanced knowledge about contemporary area in management such as Green Marketing

**Projects:** Opportunity to work on business projects to enhance managerial skills.

**Community Development Projects:** Opportunity to work on community development project on social issues to cultivate social sensitivity and sense of responsibility.

**Holistic Development:** Participation in technical events, sports and cultural activities help in the holistic development of students

**Case Based Teaching:** Usage of real-life case studies to provide interactive teaching and learning methodology

#### **PROGRAMMECODE: 0L3521**

# **DURATION OF THE PROGRAMME:**

**Minimum Duration** 2 years

Maximum Duration 4 years

## **MEDIUM OF INSTRUCTION/EXAMINATION:**

Medium of instruction and Examination shall be English.

	PROGRAMMESTRUCTURE ONLINE MBA – OPERATIONS MANAGEMENT					
Term	Core Courses (CRI, CRII, CRIIIA, CRIIIB) CRI+II - (8+3) 11x4 Credits CRIIIA - 1x4 Credits CRIIIB - 1x6 Credits	Discipline Specific Electives (DSE) 6x6 Credits	Ability Enhancement Courses (AECC) 1x4 Credits	Generic Electives (GE) 2x4 Credits	Credits	
I	Discipline Specific Core - I Discipline Specific Core - II Discipline Specific Core - III Discipline Specific Core - IV Discipline Specific Core - V				20	
	Discipline Specific Core - VI Discipline Specific Core - VII Discipline Specific Core - VIII Discipline Specific Core - IX Discipline Specific Core - X		<b>AECC-I</b> Communication for Leaders		24	
Ш	Discipline Specific Core - XI <b>CRIIIA -</b> Seminar on Summer Training OR 1 Course from the GE Basket 1 which is not chosen as Generic Elective (GE)	DSE-I DSE-II DSE-III		<b>GE-I</b> (Professional Enhancement, English, Political Science, Sociology)	30	
IV	<b>CRIIIB -</b> Capstone Project	DSE- IV DSE-V DSE-VI		<b>GE-II</b> (Professional Enhancement, English, Political Science, Sociology)	28	
Total	54 Credits	36 Credits	4 Credits	8 Credits	102	

		<b>PROGRAMME SCHEME</b>				
COURSE TYPE	COURSE CODE	COURSE TITLE	Cr.	CA	ETE (Th.)	ETE (Pr.)
		TERM 1				
DSC-I	EACC506	FINANCIAL REPORTING, STATEMENTS AND ANALYSIS	4	30	70	0
DSC-II	EECO515	MANAGERIAL ECONOMICS	4	30	70	0
DSC-III	EMGN578	INTERNATIONAL BUSINESS ENVIRONMENT	4	30	70	0
DSC-IV	EMKT503	MARKETING MANAGEMENT	4	30	70	0
DSC-V	EMGN581	ORGANISATIONAL BEHAVIOUR AND HUMAN RESOURCE DYNAMICS	4	30	70	0
		TERM 2				
DSC-VI	EFIN542	CORPORATE FINANCE	4	30	70	0
DSC-VII	EOPR639	OPERATIONS MANAGEMENT AND RESEARCH	4	30	70	0
DSC-VIII	EMGN801	BUSINESS ANALYTICS	4	30	70	0
DSC-IX	EMGN832	RESEARCH METHODOLOGY	4	30	70	0
DSC-X	EBSL605	LEGAL ASPECTS OF BUSINESS	4	30	70	0
AECC-I	EPEL537	COMMUNICATION FOR LEADERS	4	30	70	0
		TERM 3		Γ	T	
DSE-I	EOPR509	TOTAL QUALITY MANAGEMENT	6	30	70	0
DSE-II	EOPR505	LOGISTICS AND SUPPLY CHAIN MANAGEMENT	6	30	70	0
DSE-III	EOPR508	PROJECT MANAGEMENT	6	30	70	0
DSC-XI	EMGN571	CORPORATE STRATEGY AND ENTREPRENEURSHIP	4	30	70	0
GE-I		GENERIC ELECTIVE I	4	30	70	0
CR-IIIA	EMGN583	SEMINAR ON SUMMER TRAINING	4	0	0	100
		OR Course from the GE basket 1 which is not chosen as Generic Elective (GE).	4	30	70	0
	TERM4					
DSE-IV	EOPR512	INTERNATIONAL TRADE LOGISTICS	6	30	70	0
DSE-V	OPRM534	SERVICE OPERATIONS	6	30	70	0
DSE-VI	HMT177	MANAGEMENT INFORMATION SYSTEM	6	30	70	0
GE-II		GENERIC ELECTIVE II	4	30	70	0
CR-IIIB	EMGN696	CAPSTONE PROJECT	6	0	0	100
		TOTAL CREDITS	1(	)2		

	GENERIC ELECTIVE (GE) BASKET (PICK ANY ONE AREA)							
S. No.	Course Code	Course Title	Area	Cr.	CA	ETE (Th.)	ETP (Pr.)	Term
1	EPEA515	ANALYTICAL SKILLS-I	Professional Enhancement	4	30	70	0	3
2	EPEA516	ANALYTICAL SKILLS-II	Professional Enhancement	4	30	70	0	4
3	EENG539	ACADEMIC ENGLISH	English Language	4	30	70	0	3
4	EENG514	INTRODUCTION TO THE STUDY OF LANGUAGE	English Language	4	30	70	0	4
5	EENG519	POST-INDEPENDENCE INDIAN LITERATURE	English Literature	4	30	70	0	3
6	EENG527	POSTCOLONIAL LITERATURES AND CULTURAL STUDIES	English Literature	4	30	70	0	4
7	EPOL525	POLITICAL INSTITUTIONS IN INDIA	Political Science	4	30	70	0	3
8	EPOL527	PUBLIC POLICY AND GOVERNANCE IN INDIA	Political Science	4	30	70	0	4
9	ESOC515	FUNDAMENTALS OF SOCIOLOGY	Sociology	4	30	70	0	3
10	ESOC506	GLOBALIZATION AND SOCIETY	Sociology	4	30	70	0	4

# Note:

- **1.** Students can adopt only one area from Generic Elective basket that will be applicable for the Generic Electives I and II.
- **2.** In case of Seminar on Summer Training, student may choose one course against Seminar on Summer Training from the Generic Basket 1 which is not chosen as GE.

WEIGHTAGES		
CA	ETE(Th.)	
30	70	

- CO1: associate accounting information for decision making in organizations
- CO2: analyse the cash position of an organization by evaluating cash flow from different activities
- CO3: identify various cost accounting techniques, cost concepts & techniques of cost control in decision making
- CO4: identify the accounting terminology and purpose of accounting framework
- CO5: evaluate how activity-based costing can be utilized in the organizations
- CO6: interpret the financial statements in accordance with generally accepted accounting principles

Unit No.	Content
Unit 1	Introduction to Accounting: Introduction, Accounting Equation, Rules of Accounting,
	Objectives, Advantages and Limitations of Accounting, Accounting Concepts and
	Conventions, Accounting Terminology, Concept of IFRS and its relevance, Qualitative
	features of IFRS, Elements of financial statements, Difference between IFRS and GAAP.
Unit 2	Corporate Financial Statements: Features and Importance, Vertical Format of
	Corporate Financial Statements, Conceptual framework of depreciation and amortization
Unit 3	Ratio Analysis: Liquidity Ratios, Solvency Ratios, Profitability Ratios, Turnover Ratios,
	Du-Pont Analysis, Importance and Objectives.
Unit 4	<b>Financial Statement Analysis:</b> Objectives of Analysis, Various Stakeholders and their
	Interests, Techniques of Financial Statement Analysis-Horizontal Analysis, Common Size
	Analysis
Unit 5	Artificial Intelligence and Analytics: Finance and Accounting transformation by AI
Unit 6	<b>Cash Flow Statement:</b> Meaning and Significance, Construction of Cash Flow Statement,
	Analysis of Cash Flow Statement
Unit 7	<b>Basic Aspects of Cost Accounting:</b> Preparation of Cost Sheet and Estimated Cost Sheet,
U	Meaning, Cost Concepts and Cost Classification
Unit 8	<b>Budgetary Control:</b> Need and Steps involved in Budgetary Control, Meaning and Types
Unit 9	of Budgets, Preparation of Cash Budget, Preparation of Flexible Budget
	Inventory Valuation: Methods of pricing material issues, FIFO, LIFO
Unit 10	<b>Marginal Costing and Profit Planning:</b> Meaning and Objectives, CVP Analysis, Break Even Point and Break Even Analysis
Unit 11	<b>Decision involving Alternative Choices</b> : Concept and Steps involved in Decision
Unit 11	Making, Profit Planning, Key factor, Determination of Sales Mix, Make or Buy decision,
	Exploration of New Markets, Continue or Discontinue a Product Line.
Unit 12	<b>Transfer Pricing:</b> Meaning and Importance, Advantages and Limitations, Methods of
0111112	Calculating Transfer Price
Unit 13	<b>Activity Based Costing:</b> Concept and Pre-requisites, Activity Based Costing versus
	Traditional Costing, Steps Involved in Activity Based Costing, Cost Drivers,
	Determination of Cost under ABC, Benefits and Limitations
Unit 14	<b>Responsibility Accounting:</b> Concept and Significance, Elements, Responsibility Centers.
L	

- 1. MANAGEMENT ACCOUNTING by KHAN M.Y AND JAIN P.K, MCGRAW HILL EDUCATION
- 2. FUNDAMENTALS OF COST ACCOUNTING by WIILIAM N. LANEN, SHANNON W. ANDERSON,

MICHAEL W. MAHER, MCGRAW HILL EDUCATION

- 3. MANAGEMENT ACCOUNTING by SHAH PARESH, OXFORD UNIVERSITY PRESS
- 4. A TEXTBOOK OF ACCOUNTING FOR MANAGEMENT by MAHESHWARI. S.N, MAHESHWARI SHARAD.K, MAHESHWARI SUNEEL.K, VIKAS PUBLISHING HOUSE
- 5. ACCOUNTING FOR DECISION MAKING by NEEDLES BELVERD. E, CENGAGE LEARNING
- 6. FINANCIAL ACCOUNTING FOR MANAGEMENT: AN ANALYTICAL PERSPECTIVE by GUPTA AMBRISH, PEARSON

WEIGHTAGES		
CA ETE(Th.)		
30	70	

CO1: apply economic principles to management decisions.

- CO2: evaluate the managerial decisions making around the theory of the firm with application in a globalized economy
- CO3: evaluate possible strategies in the event a firm is one of just a few companies in a market
- CO4: examine a comprehensive understanding of the current issues influencing economic development of India

Unit No.	Content
Unit 1	Nature and Scope of Managerial Economics: definition and scope of managerial
	economics, basic process of decision making in economics, existence of firm and its
	functions
Unit 2	Demand and supply analysis: determinants of demand and supply, individual and
	market demand and supply, market equilibrium
Unit 3	<b>Demand Estimation:</b> relevance of demand estimation for a firm, demand forecasting
	using qualitative forecast and time series analysis
Unit 4	<b>Cost Theory and Estimation</b> : short run cost functions, long run cost curves, economics of
	scale, learning curves
Unit 5	<b>Production Theory</b> : production function with one and two variables inputs, optimal
	combination of inputs, returns to scale
Unit 6	Market Structure: introduction to market structure, price and output determination
	under perfect competition, monopoly and monopolistic competition
Unit 7	<b>Oligopoly</b> : meaning and sources, cartelization and price leadership under oligopoly
Unit 8	Game Theory: meaning and types of games, dominant strategy and Nash equilibrium,
	prisoner's dilemma, mixed strategy
Unit 9	Indian Economy Since Colonialism: colonialism and development of the Indian
	economy, trends and composition of national income
Unit 10	Human Development: human development index, characteristics of developing world,
	state of human development in India
Unit 11	<b>Structure of Indian Economy:</b> introduction to agriculture, industrial sector and service
	sector, poverty and inequality, emerging energy-economy-environment regulatory
	framework
Unit 12	<b>Economic Reforms:</b> introduction to reforms, economic reforms for financial sector
11 1 40	performance, agriculture, industry and services
Unit 13	<b>Monetary Policy</b> : concept and meaning, objectives, tools of monetary, role of monetary
	policy after the period of economic reforms, inflation and monetary policy
Unit 14	<b>Fiscal policy</b> : concept and meaning, objectives, tools of fiscal policy, role of fiscal policy after the particle of accompanie referres inflation and fiscal policy.
	after the period of economic reforms, inflation and fiscal policy

- 1. Managerial Economics- Principles and Worldwide Applications By Salvatore, Dominick and Rastogi, Siddhartha K., Oxford University Press.
- 2. Indian Economy By Gaurav Dutt , Ashwani Mahajan, S. Chand Publishing
- 3. Managerial Economics: An Integrative Approach By Hirshey, Mark, Cengage Learning
- 4. Indian Economy Performance and Policies, By Uma Kapila, Academic Foundation

WEIGHTAGES			
CA	ETE(Th.)		
30	70		

- CO1: analyze business environment and trends to take decisions with respect to international business operations
- CO2: interpret and apply international trade theories in international business operations
- CO3: identify and critically analyse the role of foreign exchange market and usage of fundamental instruments for currency exchange
- CO4: develop skills on analysing the business data, and problem solving in other functional areas such as marketing, business strategy and human resources

CO5: develop responsiveness to contextual social issues/ problems and exploring solutions, understanding business ethics and resolving ethical dilemmas

CO6: identify aspects of the global business and cross-cultural understanding

Unit No.	Content
Unit 1	Overview of international business environment: Globalization and international
	Business; introduction to international business, types of international business
Unit 2	Components of international Business environment: social environment, political and
	legal environment, economic environment, technological environment
Unit 3	The external environment and challenges: assessing risk in international business, Recent
	world trade and foreign Investment trends, environment Influence on Trade and
	investment patterns
Unit 4	International Trade theories: theory of absolute advantage, theory of comparative
	advantage, factor proportion theory, the diamond model of national competitive
	advantage, factor mobility theory
Unit 5	Protectionism and trading environment: Globalization trends and challenges;
	environment for foreign trade and investment, governmental influence on trade and investments; tariff and non-tariff barriers
Unit 6	Economic Integration and Co-operation: cross national cooperation and agreements, Role
Unito	of international organizations: WTO, IMF, Regional Economic Integrations
Unit 7	International financial markets: foreign exchange market mechanism, exchange rate
Unit /	arrangement, determinants of exchange Rates, exchange rate movements and their impact
Unit 8	Global Debt and Equity Markets: Euro Currency market, offshore financial centres,
onico	International Banks, Non-Banking Financial service firms; stock markets
Unit 9	Global Competitiveness: Export Management, Technology and global Competition, world
	economic growth and the environment
Unit 10	Internationalization strategies: Theories of internationalization, Modes of operations in
	International Business, export and import strategy
Unit 11	Forms and Ownership of Foreign Production: Types of collaborative arrangements;
	Licensing, joint ventures & consortium approaches, Managing International
	Collaborations
Unit 12	International business diplomacy: Negotiating an International business, issues in asset
	protection, Multilateral sentiments
Unit 13	Country evaluation and selection: Opportunity and risk matrix, analysis of Macro and
	micro indicators, country comparison tools
Unit 14	Globalization and society: globalization with social responsibility, Ethical Dimensions of
	Labor Conditions, Ethics and the Environment, legislation for anti-competitive and unfair
	trade practices

- 1. Daniels, Radebaugh, Sullivan & Salwan, International Business Environments and Operations by Pearson
- 2. International Business Competing in the Global marketplace by Charles W Hill, Arun Kumar Jain, McGraw Hill

WEIGHTAGES				
CA ETE(Th.)				
30	70			

- CO1: analyze and respond to environmental and competitive changes, their impact on marketing planning, strategies and practices
- CO2: apply the conceptual frameworks, theory and techniques to various marketing contexts
- CO3: prepare marketing and sales plan appropriate to the needs of customers and contexts
- CO4: determine strategies for developing new products and services that are consistent with evolving market needs

Unit No.	Content
Unit 1	Introduction: market and marketing, definition, nature and scope of marketing,
	exchange process, functions of marketing, core marketing concepts
Unit 2	Marketing orientations: evolution of modern marketing concept, holistic marketing
	concepts, new marketing orientations selling vs. marketing
Unit 3	Marketing mix: 7 P's & 7 C's of Marketing, 4 A's of Marketing, customer quality, value
	and satisfaction, Michael E. Porters chain analysis model
Unit 4	Marketing environment: Significance of scanning marketing environment; Analysis
	of macro environment of marketing - economic, demographic, socio-cultural,
	technological, political legal and ecological; Impact of micro and macro environment
	on marketing decisions
Unit 5	<b>Consumer behaviour:</b> buyer behaviour, different consumer roles, need for studying
	buyer behaviour, different buying motives, consumer buying decision process and
	influences, consumer vs. business buying behaviour, industrial buying process
Unit 6	Segmentation decisions: market segmentation, characteristics of a segment, bases
	for segmenting a consumer market, levels of market segmentation, factors influencing
	selection of market segments
Unit 7	Targeting and positioning: Benefits of market segmentation; Criteria for effective
	market segmentation; Target market selection and strategies; Positioning – concept,
	bases and process
Unit 8	Product decisions: concept and classification, layers of products, major product
	decisions, product-mix, new product development stages, packaging and labelling,
	product life cycle (PLC) – concept and appropriate strategies adopted at different
Unit 9	stages
Unit 9	<b>Pricing decisions:</b> pricing – objectives, price sensitivity, factors affecting price of a
	product, pricing methods and strategies, ethical issues in product and pricing decisions
Unit 10	<b>Distribution planning:</b> channels of distribution – concept and importance, different
One ro	types of distribution middlemen and their functions, selection, motivation and
	performance appraisal of distribution middlemen
Unit 11	<b>Distribution decisions:</b> decisions involved in setting up the channel, channel
ome II	management strategies, distribution logistics – concept, importance and major
	logistics decisions, channel integration and systems, ethical issues in distribution
	decisions
Unit 12	<b>Distribution decisions:</b> retailing and wholesaling, types of retail formats, retail
	theories, retailing strategies, non-Store retailing, wholesaling – nature and
	importance, types of wholesalers, developments in retailing and wholesaling in indian
	perspective
Unit 13	<b>Promotion decisions:</b> role of promotion in marketing, promotion mix, integrated

	marketing communication, concept, communication process and promotion, determining promotion mix, factors influencing promotion mix, developing promotion campaigns, sales promotion, direct marketing, public relations, digital and social media
Unit 14	<b>Trends in marketing:</b> service Marketing, e-marketing, green marketing, customer relationship management, rural marketing, other emerging trends, ethical issues in marketing

- 1. Kotler, P. & Keller, K. L. (2017). Marketing Management. Pearson
- 2. McCarthy, E. J., Cannon, J. & Perreault, W. (2014). Basic Marketing. McGraw-Hill Education
- **3.** Etzel, M. J., Walker, B. J., Staton, W. J., & Pandit, A. (2010). Marketing Concepts and Cases. Tata McGraw Hill

WEIGHTAGES		
CA	ETE(Th.)	
30	70	

- **CO1**: enumerate the concept of management practices and organizational behavior
- **CO2**: develop and sharpen acumen of how different management thoughts can be used to improve organization functioning
- **CO3**: analyze the importance of management practices and important organizational behavior dimensions at different levels of organization

**CO4**: appraise the dynamics of industrial relations and to manage them as per statutory regulations **CO5**: apply human resource management functions to handle emerging issues

Unit No.	Content		
Unit-1	<b>Organizational behavior:</b> relationship between management and organization behavior, model of OB and contributing disciplines to the OB field <b>Foundations of individual behavior:</b> values, attitude and job satisfaction, theories of learning and behavior modification		
Unit-2	<ul> <li>Personality: theories of personality and its assessment, transactional analysis and attribution theory of perception</li> <li>Emotions: emotional intelligence and affective events theory of emotion</li> <li>Motivation: early and contemporary theories of motivation</li> </ul>		
Unit-3	<b>Group dynamics:</b> group dynamics and its significance, types of groups, formation and stages of group development, group performance factors <b>Team development:</b> team formation, its types and difference between group and team		
Unit-4	<b>Organizational conflict and negotiations:</b> conflict sources, types and levels of conflict, traditional and modern approaches to conflict, resolution of conflict through negotiation <b>Stress:</b> sources and consequences of stress, stress management techniques		
Unit-5	<b>Introduction:</b> External and Internal Forces of environment affecting HRM, Objectives and functions of HRM. <b>Human Resource Planning:</b> HRP process, Barriers and Prerequisites for Successful HRP.		
Unit-6	<b>Job Analysis:</b> Methods of Collecting Job Data, Potential Problems with Job Analysis, Job Design and its approaches, Process of Job Analysis		
Unit-7	<b>Recruitment &amp; Selection:</b> Meaning, Recruitment process, Recruitment Methods, Challenges in India and Selection Process		
Unit-8	<b>Talent Management:</b> talent management, talent retention, talent acquisition and sources of talent acquisition <b>Orientation, induction and placement:</b> process of orientation, induction and placement programme, Evaluation of Orientation Programme		
Unit-9	<b>Training and Development:</b> employee training, difference in training and development, methods of training, methods of management development, people capability maturity model		
Unit-10	<b>Career planning and management:</b> career management, process of career planning, challenges in career planning		
Unit-11	<b>Performance management system:</b> performance management, performance planning, performance appraisal, potential appraisal, feedback and counselling		
Unit-12	<b>Compensation management:</b> types and theories of compensation, concept of wages, factors influencing compensation management, incentives and fringe benefits, employee engagement and retention.		

Unit-13	Managing industrial relations: major actors and their roles in IR, factors				
	influencing IR, approaches to IR, grievance handling procedure				
Unit-14	Industrial Disputes: industrial disputes, methods of settlement of industrial				
0	disputes, trade unions and their challenges in India				

- 1. Organizational Behaviour By Stephen P. Robbins. Timothy A. Judge. Neharika Vohra, Pearson
- 2. Management by Management By Stephen P. Robbins. Mary Coulter. Neharika Vohra, Pearson
- 3. Human Resource Management By Dessler, G. And Varkkey, B, Pearson

WEIGHTAGES	
CA	ETE(Th.)
30	70

**CO1**: understanding finance function with respect to its evolution and growth

**CO2**: understanding the concept of Time Value of Money and interpreting the results based on calculations.

**CO3**: analyzing financing needs of the businesses and designing an optimum capital structure

**CO4**: understanding the retention and distribution of profits and impact on business valuation.

Unit No.	Content		
Unit-1	Financial Management: An Overview, evolution of finance, the basic goal:		
	creating shareholder value, agency issues, business ethics and social responsibility		
Unit-2	Sources of Finance: Long term and Short-term sources of finance- Ordinary shares,		
01111-2	Preferences shares, redeemable irredeemable debentures, Debt vs. Equity.		
	Money Market Instruments: Treasury Bills, Commercial Papers, Certificate of Deposits,		
Unit-3	Treasury Management and Treasury Operations in corporate. External Commercial		
	Borrowings, Financing for MSMEs		
Unit-4	Time Value of Money concept: Compounding and discounting, Future value and		
	Present value, Annuities, Effective interest rates		
	Investment Decisions: Capital Budgeting Decisions, Rationale of Capital Budgeting,		
Unit-5	Non-Discounting Capital Budgeting Techniques - Payback period, Profitability Index,		
	Accounting Rate of Return		
	Investment Decisions: Discounting Techniques of Capital Budgeting - NPV, IRR,		
Unit-6	Discounting Payback Period Method, Estimation of Cash Flows, NPV v/s IRR, Risk		
	analysis in Capital Budgeting - Sensitivity Analysis, Certainty Equivalent Approach		
Unit-7	Cost of Capital: Meaning and Concept, Cost of Debt, Cost of Equity, Cost of Retain		
	Earnings, Calculation of WACC, International Dimensions in Cost of Capital		
	Financing Decisions: Capital Structure, Theories and Value of the firm - Net		
Unit-8	Income Approach, Net Operating Income Approach, Traditional Approach, Modigliani		
	Miller Model, Determining the optimal Capital Structure, Checklist for Capital Structure		
	Decisions, Costs of Bankruptcy and Financial Distress.		
Unit-9	EBIT-EPS Analysis: Concept of Leverage, Types of Leverage: Operating Leverage,		
-	Financial Leverage, Combined Leverage.		
Unit-10	<b>Dividend Decisions:</b> Factors determining Dividend Policy, Theories of Dividend Gordon		
	Model, Walter Model, MM Hypothesis		
Unit-11	Forms of Dividend: Cash Dividend, Bonus Shares, Stock Split, Stock Repurchase,		
	Dividend Policies in practice.		
Unit-12	Working Capital Management: Working Capital Policies, Risk-Return trade-off, Cash		
	management, Receivables management		
	<b>Corporate Governance:</b> Value-based Corporate culture, Disclosures, transparency and		
Unit-13	accountability, Corporate Governance and Human Resource Management, Evaluation of		
	performance of board of directors, Succession planning, Public sector undertakings and		
	corporate governance, Insider trading, Lessons from corporate failure		
	<b>Economic outlook and Business Valuation:</b> Impact of changing business environment		
Unit-14	on corporate valuation, climate change and corporate valuation, Business sustainability		
	and corporate valuation, Role of environmental, social, and governance (ESG) factors in		
	corporate valuation		

- 1. FUNDAMENTALS OF CORPORATE FINANCE by JONATHAN BERK, PETER DeMARZO& JARRED HARDFORD, PEARSON
- 2. CORPORATE FINANCE by STEPHEN A. ROSS, RANDOLPH W. WESTERFIELD & JEFFREY JAFFE, McGRAW HILL

WEIGHTAGES		
CA	ETE(Th.)	
30	70	

CO1: analyze how to optimally utilize the resources.

CO2: apply the concepts in solving real life problems.

CO3: adapt different opinions and make correct judgment.

CO4: apply mathematical models to a given problem.

CO5: analyze the various decision-making environments and the tools applicable to them

Unit No.	Contents
Unit- 1	<b>Introduction to Operations Management and Research</b> : introduction and scope of operation management, emerging issues in operations management, history of operations research, definitions and features of operations research approach, models and modelling in operations research, applications of operations research
Unit- 2	<b>Forecasting</b> : introduction, features and elements of forecasting, forecast based on judgment and opinion, forecast based on time-series data, associative forecasting techniques, concept of forecasting errors
Unit- 3	<b>Design and layout:</b> production of goods versus delivery of services, product-process matrix, design process, product design, service design, process types, product and service profiling, automation, facility layout, line balancing
Unit- 4	<b>Location planning and analysis</b> : need and nature of location decisions, factors that affect location decisions, evaluating location alternatives
Unit- 5	<b>Management of quality</b> : defining quality-dimensions of quality, determinants of quality, the cost of quality, quality tools, total quality management, inspection, control charts for variables (mean and range chart), control charts for attributes (p-chart, c-chart), run test
Unit- 6	<b>Planning</b> : Aggregate Production Planning; Master Production Schedule and MRP, MRP-II, ERP
Unit- 7	<b>Inventory management</b> : nature and importance of inventories, inventory counting systems and inventory costs, economic production quantity, quantity discounts, EOQ model
Unit- 8	<b>Supply chain management</b> : need, elements, and benefit of effective SCM, logistics and reverse logistics, requirements, and steps for creating an effective supply chain, lean vs. agile supply chains
Unit- 9	JIT and lean operations: goals and building blocks of lean systems
Unit- 10	<b>Linear Programming</b> : general mathematical model of linear programming, linear programming formulation, graphical solution, simplex method, Big M method, special cases
Unit- 11	<b>Assignment and transportation problem</b> : Hungarian Assignment Model (HAM), special cases in assignment problem, Initial Basic Feasible Solution (IBFS) i.e. NWCM, LCM and VAM Method, optimization using stepping stone and MODI, special cases including concept of degeneracy
Unit- 12	<b>Project Management and Queuing Theory</b> : difference between PERT and CPM, PERT problem with three time estimates and concept of probability, basic concepts and parameters of a queuing model, m/m/1 model characteristics
Unit- 13	<b>Game Theory</b> : basics, saddle point, mixed strategies including odds, dominance, sub games and graphical method
Unit- 14	<b>Decision Theory</b> : basics including decision making environments, decision making under risk, expected value of perfect information, decision making under uncertainty, concept of decision trees, decision tree analysis

- 1. OPERATIONS MANAGEMENT by WILLIAM J STEVENSON, MCGRAW HILL EDUCATION
- 2. OPERATIONS MANAGEMENT by NORMAN GAITHER, GREGORY FRAZIER, CENGAGE LEARNING

WEIGHTAGES	
CA	ETE(Th.)
30	70

CO1: apply quantitative modelling and data analysis techniques to problems of real world.

- CO2: employ best practices in data visualization to develop charts, maps, tables, and other visual representations techniques to communicate findings to diverse audiences.
- CO3: identify and describe complex business problems in terms of analytical models
- CO4: apply appropriate analytical methods to find solutions to business problems that achieve stated objective

Unit No.	Content
Unit 1	Business analytics and summarizing business data- overview of business analytics:
	scope, application, R-studio environment for business analytics, basics of R: packages,
	vectors, datatypes and data structures
Unit 2	Summarizing business data-one variable and two variables statistics, concept of pipes
	operator, functions to summarize variables: select, filter, mutate, arrange, summarize and
	group by
Unit 3	Business data visualization- basic graphs: bar-graph, line-chart, histogram, box and
	scatterplot, advanced data visualization: graphics for correlation, deviation, ranking,
	distribution and composition
Unit 4	<b>Business forecasting using time series</b> - time series modelling, exploration of time series
	data using R, ARIMA, GARCH, VAR methodologies for time series analysis
Unit 5	Business prediction using generalised linear models- logistic regression and
	statistical inference with application, survival analysis and its application
Unit 6	<b>Machine learning for business</b> - supervised models: K-NN and decision trees,
	unsupervised models: K-means and hierarchical clustering, classification and prediction
Unit 7	accuracy <b>Text analytics for business</b> - creating and refining text data, inferences through graphs,
Unit /	topic modelling and TDM analysis, sentiment analysis
Unit 8	<b>Business intelligence</b> - introduction to business intelligence, role of data and data base
onico	management, role of data mining in business strategy
Unit 9	<b>Data visualization</b> - role of visualization in business intelligence, introduction to charts,
	graphs and maps
Unit 10	<b>Data environment and preparation</b> - managing metadata, extracts and live data, cross
	database joints and union
Unit 11	Data blending- data prep with text and excel files, understating data types, extracting data
	from various file formats
Unit 12	Design fundamentals and visual analytics- filters, sorting, groups and sets, interactive
	filters, forecasting, use of tooltip, reference line, parameter, drill down and hierarchies
Unit 13	Decision analytics and calculations- types of calculations, logic calculations (including
	if comment, nested if command etc.), data calculations, string calculations
Unit 14	Mapping-role of maps in business intelligence and visualization, editing unrecognized
	locations

- 1. R FOR EVERYONE: ADVANCED ANALYTICS AND GRAPHICS by JARED P. LANDER, PEARSON
- 2. VISUAL DATA STORYTELLING WITH TABLEAU by LINDY RYAN, PEARSON
- 3. TEXT MINING WITH R: A TIDY APPROACH by JULIA SILGE AND DAVID ROBINS, SHROFF PUBLISHERS & DISTRIBUTORS PVT. LTD
- 4. MASTERING TABLEAU by DAVID BALDWIN AND MARLEEN MEIER, PACKT PUBLISHING

WEIGHTAGES		
CA	ETE(Th.)	
30	70	

- CO1: identify critical thinking and scientific approaches to formulate research problems
- CO2: describe research design approaches, methods and conceptual differences to apply across different research contexts
- CO3: generalize familiarity with a phenomenon or to achieve new insights into it.
- CO4: interpret results generated from data analysis and report the findings.

Unit 1Background of research- contributions of research - Developing research proposals, research p contributions of research to theory and practice and research ethics	aradigms-
contributions of research to theory and practice and research ethics	
Unit 2 An introduction to research- Meaning, process, defining, research problems	
understanding and necessity of defined problem, research design, need an	d types of
Research Design.	
Unit 3 Reviewing Literature- Identifying, accessing and managing sources of inform	
scholarly literature, academic writing and referencing and steps in literatu	ire review
development	
Unit 4 Types of data in research- Primary and secondary data and sources,	
qualitative and quantitative research, data and variables used in qualit	tative and
quantitative methods, writing up qualitative research	
Unit 5Sampling design- Sampling design process, characteristics of good sample	e, types of
sampling design, sampling techniques- random and non-random	·
<b>Unit 6</b> Measurement and scaling technique: Tools of sound measurement, tech	-
developing measurement tools, scaling meaning and important scaling to	echniques,
statistical properties of different scales	.1 1
Unit 7Data collection methods-Observation, experimentation and survey	methods,
questionnaire: introduction, design process and coding the questionnaire	
<b>Unit 8 Descriptive statistics and time series-</b> Measures for central tendency- ungr	•
ungrouped data, dispersion and distribution, index number and time series a	
<b>Unit 9 Hypothesis testing-</b> Hypothesis definition and process, types and hypothe	0
procedure for t and z tests differences for single, two populations and paired	
<b>Unit 10 Test of association</b> - Correlation coefficient- Spearman rank and Karl's Pe	arson and
test of association between nominal data- Chi-square testUnit 11Analysis of Variance (ANOVA) and prediction techniques- Analysis of variance	wienee fer
mean difference, reliability and validity, bivariate regression and multiple analysis	regression
Unit 12 Multivariate analysis- Classification, important methods of factor analy	reis factor
analysis procedure, rotation in factor analysis, overview of cluster	
discriminant analysis, multi-dimensional scaling and conjoint analysis.	anaiy 515,
<b>Unit 13 Reporting a quantitative study-</b> Technique and precaution of inter	nretation
significance of report writing, layout and types of report.	Pretation
Unit 14 Writing research proposal- Purpose, nature and evaluation-Content and	d format-
Practical considerations-timelines, budgets, supervision management- Pro-	
and defense of proposals.	

- 1. BUSINESS RESEARCH METHODS by NAVAL BAJPAI, PEARSON
- 2. MARKETING RESEARCH by NARESH K MALHOTRA, PEARSON
- 3. MARKETING RESEARCH: TEXT AND CASES by NARGUNDKAR, R., MCGRAW HILL EDUCATION

Course code EBSL605 Co	urse Title LEGAL ASPECTS OF BUSINESS
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WEIGHTAGES	
CA	ETE(Th.)
30	70

- CO1: apply the statutory provisions related to Contract Act and Sales of Goods Act in business organizations.
- CO2: use legal rights and remedies by applying the provisions related to Consumer and Intellectual Property Rights.
- CO3: analyze the legal issues related to Negotiable Instruments
- CO4: interpret the legal implications of FEMA and Competition Act in designing various business policies and strategies.
- CO5: develop the understanding of Company form of business organization from its incorporation to winding up

Unit No.	Content	
Unit 1	Indian Contract Act, 1872: essentials of contract, kinds of contract, free consent,	
	discharge of contract, breach of contract	
Unit 2	Sale of Goods Act, 1930: contract of sale, conditions and warranties, rights of unpaid seller	
Unit 3	<b>Consumer Protection Act 2019</b> : introduction and objectives, rights of consumers, redressal machinery	
Unit 4	<b>Intellectual Property Rights</b> : patents, copyrights and trademarks, trade secret, geographical indications, traditional knowledge digital library, intellectual property infringement	
Unit 5	<b>Negotiable Instruments Act, 1881:</b> characteristics and kinds of Negotiable Instruments, comparison between promissory note, bill of exchange and cheque	
Unit 6	<b>FEMA Act, 1999</b> : introduction, definitions, regulation and management of Foreign Exchange	
Unit 7	<b>Competition Act, 2002:</b> definitions, anti-competitive agreements, abuse of dominant position, Combinations	
Unit 8	<b>Companies Act,2013 (preliminary)</b> : company and its characteristics, kinds of companies, limited liability partnership, formation of a company	
Unit 9	<b>Company Documents</b> : Memorandum of Association, Articles of Association, Doctrine of constructive Notice, Doctrine of Indoor management	
Unit 10	<b>Prospectus</b> : types of prospectus, legal consequences of mis-statement in prospectus	
Unit 11	<b>Raising of Capital</b> : Share and share capital, Alteration of share capital, Borrowing powers and charges	
Unit 12	Company Management: appointment and removal of directors	
Unit 13	<b>Company Meetings</b> : essentials of a valid meeting and types of meeting	
Unit 14	<b>Company winding up</b> : modes of winding up under IBC Act and compulsory winding up under Companies Act, 2013	

#### **READINGS:**

1. ELEMENTS OF BUSINESS LAW by N.D KAPOOR, SULTAN CHAND & SONS (P) LTD.

#### **References:**

- 1. A TEXTBOOK OF COMPANY LAW by P P S GOGNA, S Chand Publishing
- 2. A HANDBOOK ON CORPORATE AND OTHER LAWS by CA CS MUNISH BHANDARI, Bestword Publications Pvt. Ltd.
- 3. LEGAL ASPECTS OF BUSINESS: CONCEPTS AND APPLICATIONS by PARUL GUPTA, VIKAS PUBLISHING HOUSE

WEIGHTAGES		
CA	CA ETE(Th.)	
30	70	

CO1: develop critical thinking skills employed in small groups and public speaking

CO2: compose business communication documents with structural precision and verbal accuracy CO3: formulate business queries and respond to any reason related to business situation

CO4: use semantic and syntactic structure as per the advanced level of Common European Framework

CO5: employ their reading speed and comprehension of business articles

CO6: demonstrate consistent and appropriate language use in extended conversations and discussions

Unit No.	Content	
Unit 1	Listening- understanding vocabulary and context: matching phrases and words with	
	definitions, taking notes and completing them, understanding phrases and expressions	
	in context	
Unit 2	Listening for Details: filling missing details, interpreting listening tracks, identifying key	
	and supporting ideas, taking detailed notes on information	
Unit 3	Tenses, Clauses and transitional words or phrases: usage of defining and non-	
	defining relative clauses, pronoun problems, usage of as or like, future time clauses, usage	
	of tenses, infinitives, reference devices, position of adverbs, transitional markers,	
Unit 4	Sentences: cleft sentences, synthesis of sentences, complex sentences, conditional	
	sentences, alternatives to if	
Unit 5	<b>Vocabulary</b> : one word substitution for a definition, abbreviations, antonyms, synonyms,	
	connotative and denotative meanings, contextual use of words and phrases, substitution,	
	collocation, concession words and phrases	
Unit 6	Idioms and Proverbs: phrasal verbs, meaning and usage of idioms and proverbs, formal	
	and informal usage of language	
Unit 7	<b>Reading Skills:</b> types of texts – narrative, descriptive, extrapolative,	
	essential skills for reading comprehension – decoding, fluency, vocabulary, reasoning	
	and background knowledge, reading techniques	
Unit 8	<b>Comprehension Skills</b> : identifying errors and superfluous words, identifying co-	
	relation of sentences and paragraphs, finding supporting ideas, identifying purpose,	
	different strategies of comprehension, reading texts of different genres and of varying length, reading and interpreting non-linguistic texts, reading and understanding	
	incomplete texts	
Unit 9	<b>Group Discussion</b> : brainstorming ideas, taking stance, working in groups and enacting	
one y	roles, showing agreement and disagreements, discussing possible scenarios, discussing	
	various business possibilities, argument building for persuasion	
Unit 10	<b>Presentation Skills</b> : do's and don'ts of presentation skills, presenting information and	
	business proposals, making a short talk	
Unit 11	Role Play and debate: useful vocabulary and phrases, assuming and reacting in different	
	business scenarios, interviewing a partner, debate, group-forecasting, negotiation skills,	
	debating pros and cons of a business decision	
Unit 12	Writing Techniques and Strategies: types of writing, cohesion and coherence,	
	expansion of ideas, thesis sentence, expansion of given sentence, reorganizing jumbled	
	sentences into a coherent paragraphing, writing style and techniques	
Unit 13	Writing: summarizing, explanation of points, paragraph writing, précis writing, essay	
	writing	
Unit 14	<b>Business Correspondence</b> : formats of business correspondence, writing and replying	
	to memo, notice, note, letter, report, and proposal	

# **Readings**:

- 1. BUSINESS BENCHMARK- ADVANCED by GUY BROOK- HART, CAMBRIDGE PUBLICATIONS
- 2. ADVANCED ENGLISH GRAMMAR by MARTIN HEWINGS, CAMBRIDGE UNIVERSITY PRESS
- 3. THE MCGRAW-HILL HANDBOOK OF ENGLISH GRAMMAR AND USAGE by MARK LESTER, LARRY BEASON, MC GRAW HILL

Course	Code
Course	Coue

EOPR509

**Course Title** 

WEIGHTAGE	
CA	ETE (Th.)
30	70

## **Course Outcome**

**CO1**: Assess the implementation of TQM in an organization

**CO2:** Evaluate tools and techniques related to quality control, acceptance sampling, inspections etc.

**CO3:** Interpret relevant quality standards

**CO4:** Understand the concept of data preprocessing

Unit No.	Content	
Unit 1	<b>Concept of total quality and its evolution</b> : Introduction, basic terminology related to quality, dimensions of quality, introduction to quality gurus	
Unit 2	Quality characteristics: Variable and attributes, control charts for variables: mean-range	
	charts.	
	<b>Control chart for attributes:</b> P-chart for defectives, control charts for variables: c-charts for defects	
Unit 3	The Philosophy of Total Quality Management: Introduction, Definitions of TQM, The	
	Total Quality System, The Evolution of TQM - From Inspection to Total Quality	
	Management, Seven Phases in the Development of TQM, Principles of Total Quality	
<b>TX 1 4</b>	Management, The Key Elements of TQM	
Unit 4	<b>TQM in Services:</b> Introduction, Service Industry and Quality, Value in the Service Industry,	
	Defining Service Quality, SERVQUAL Model, Hospitality Sector, Improving the Service Quality	
Unit 5	Acceptance sampling and inspection plans: Introduction, situations warranting	
	sampling inspection, desirable characteristics of sample, methods of sampling, factors	
	affecting the selection of sample, operating characteristics curve	
Unit 6	<b>SQC and SPC:</b> Introduction, objectives and uses of SQC charts, statistical quality control,	
	statistical process control	
Unit 7	<b>Quality costs:</b> Introduction, cost of quality, classification of quality-related costs, quality-	
Unit 8	cost analysis, COQ approach, quality-cost trade-of Seven basic quality control tools: Check sheet (tally chart), flowchart, histograms / bar	
Unito	graphs, pareto analysis, control charts, scatter diagram, cause-and-effect diagram	
Unit 9	<b>Quality improvement:</b> Introduction, process, juran triology, improvement strategies,	
	types of problems, problem-solving method, kaizen	
Unit 10	<b>Quality function deployment (QFD):</b> Introduction, QFD team, benefits of QFD, the voice	
	of the customer, organization of information, house of quality	
Unit 11	Taguchi loss function: Introduction, loss function, orthogonal arrays, quality loss	
	function, design of experiments, noise	
Unit 12	Marketing aspect of total quality management: Customer in quality definition, who	
	is the customer, customer satisfaction measures, customer perception of quality,	
	quality of service	
Unit 13	Quality audits: Types of audits, audit procedure	
Unit 14	Six sigma: Introduction, benefits, costs in six sigma, DMAIC cycle	
Unit 15	Total quality and environment and safety: Introduction to ISO 9000, introduction	
	to ISO 14000, environment management system, industry specific standards and	
	quality awards	
Unit 16	<b>Benchmarking:</b> Introduction, Reasons to Benchmark, Process, Deciding What to	
	Benchmark, Understanding Current Performance, Pitfalls and Criticisms of Benchmarking	
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Unit 17	Benchmarking: Introduction, Reliability, Reliability Requirements, Failure Rate,		
	Intent of FMEA, FMEA Team, FMEA Documentation.		
Unit 18	Total Productive Maintenance: Introduction, The Plan, Learning the New		
	Philosophy, Training, Improvement Needs, Autonomous Work Groups		
Unit 19	Kaizen: Introduction, Concepts of Kaizen, Lean, What is the 5 S? Kaizen vs. Innovation,		
	Kaizen - Th e Practice, Poka-yoke.		
Unit 20	Business Process Re-engineering: Introduction, When Is BPR Used? Key Concepts of		
	BPR, The 3 R's of Re-engineering, Emergence of BPR, Requirements of the Re-		
	engineering, Process, Rules of BPR		

# **Reading:**

1. TOTAL QUALITY MANAGEMENT by N.V.S. RAJU, CENGAGE LEARNING

# **Reference:**

1. TOTAL QUALITY MANAGEMENT by BESTERFIELD DALE. H., PEARSON

Course Code	EOPR505	Course Title	LOGISTICS AND SUPPLY CHAIN MANAGEMENT		
					EIGHTAGE
				CA	ETE (Th.)
				30	70
				L	

- **CO1**: Develop a high level of technical competence and skill in the logistics management **CO2**: Estimate knowledge of the functional components within logistics to the inter-relationships in the integrated supply chain
- **CO3:** analyze the various requirements for effectively managing the inventory and reverse logistics of companies
- **CO4:** explain the impact of supply chain decisions on the success of a firm

Unit No.	Content
Unit 1	Supply Chain Management-An Overview: introduction, the objective of a supply chain,
	the importance of supply chain decisions, major supply chain issues.
Unit 2	Strategic challenges and change for supply chains: principles of supply chain
	management, game-changing supply chain technologies, supply chain innovation and transformation
Unit 2	
Unit 3	<b>Introduction to logistics:</b> the logistical value proposition, the work of logistics, logistical operations, logistical integration objectives
Unit 4	Role of Logistics in Supply Chains: role of logistics in supply chains, logistics activities
Unit 5	<b>Demand Management:</b> introduction, balancing supply and demand, traditional forecasting, forecasting techniques
Unit 6	<b>Procurement:</b> procurement importance, procurement objectives, procurement strategy, logistical interfaces with procurement
Unit 7	<b>Transportation:</b> transport functionality and participants, transportation modal structure, specialized transportation services
Unit 8	Warehousing: strategic warehousing, warehouse ownership arrangements, warehouse
	decisions, warehouse operations
Unit 9	Packaging: packaging perspectives, packaging for handling efficiency
Unit 10	<b>Material handling:</b> role of material handling in logistics, principles of material handling, materials-handling equipment, material handling safety perspective
Unit 11	Reverse logistics: meaning of reverse logistics, scope of reverse logistics, system design
	considerations, reverse logistics as competitive tool
Unit 12	Order Management and Customer Service: introduction, influencing the order,
	executing the order, e-commerce order fulfillment strategies
Unit 13	Technology in logistics fulfillment: role of technology, automatic identification
	technology, communication technology, automated material handling
Unit 14	Managing Inventory in the Supply Chain: rationale for inventory, inventory costs, the role of safety inventory in a supply chain,
Unit 15	<b>Determining the optimal level of product availability:</b> the importance of the level of
	product availability, factors affecting optimal level of product availability, optimising
	availability of maintenance, repair, and operations inventories
Unit 16	Sourcing decisions in a supply chain: the role of sourcing in a supply chain, in-house
	or outsource? examples of successful third-party suppliers, the impact of incentives when
	outsourcing.
Unit 17	Logistics outsourcing: catalysts for outsourcing trends, benefits of logistics outsourcing,
	third party logistics, fourth party logistics
Unit 18	<b>Sustainability and the supply chain:</b> the role of sustainability in a supply chain, key
	pillars of sustainability, closed-loop supply chains, the pricing of sustainability.

Unit 19	<b>Network Design:</b> the role of network design in the supply chain, factors influencing network design decisions, framework for network design decisions
Unit 20	Supply chain performance measurement: dimensions of supply chain performance
	metrics, financial impact of supply chain decisions, , a supply chain operations reference
	(SCOR) model

1. SUPPLY CHAIN MANAGEMENT –STRATEGY, PLANNING AND OPERATION. by CHOPRA, S., &MEINDEL, P, PHI Learning

# **REFERENCE:**

1. LOGISTICS MANAGEMENT by VINOD V. SOPLE, PEARSON

Course	Code
Course	Cout

# **PROJECT MANAGEMENT**

WI	EIGHTAGE
CA	ETE (Th.)
30	70

**CO1**: Apply the project management concepts while selecting projects

**CO2:** Choose effective project execution and control techniques

**CO3:** Evaluate project planning activities that accurately forecast project costs, timelines and quality **CO4:** Apply knowledge of ethics and professional responsibility

Unit No.	Content
Unit 1	<b>Introduction to project management</b> : Concept of a project and project management, features of projects, project family tree, categories of projects, Project manager's roles and responsibilities
Unit 2	<b>Taxonomy of Project Management:</b> Project life cycle phases, Project selection process, Project appraisal, tools and techniques of project management, the 7-S of project management
Unit 3	<b>Human resources and contracting</b> : Delegation of authority, accountability in project execution, popular matrices used for delegation of work related to projects
Unit 4	<b>Legal aspects of Projects</b> : 3R's of contracting, contracts, team building, tendering, and selection of contractors
Unit 5	<b>Generation and screening of project ideas</b> : Generation of ideas, monitoring of the environment, Corporate Appraisal, tools for identifying investment opportunities, scouting for project ideas, preliminary screening, and project rating index.
Unit 6	<b>Market and demand analysis:</b> Situational analysis, collection of secondary information, the conduct of the market survey, characterization of the market.
Unit 7	<b>Demand Forecasting in Projects:</b> Concept, importance, qualitative and quantitative techniques, demand forecasting and market planning, Uncertainties in demand forecasting.
Unit 8	<b>Technical analysis:</b> Manufacturing process Technology, technical arrangements, material inputs, and utilities, Product Mix, Plant Capacity, Location and site selection, machinery and equipment environmental aspects, structures, and civil works
Unit 9	<b>Financial analysis</b> : Financial estimates and projections: cost of the project, means of finance, estimation of sales and production, working capital requirements and its financing, projected cash flow statement and projected balance sheet
Unit 10	<b>Capital expenditure decisions:</b> Introduction, Meaning and features of capital budgeting decisions Importance of capital budgeting decisions, Kinds of capital expenditure decisions, Capital expenditure budgeting process, Criteria of capital budgeting, Resource allocation framework, Capital budgeting difficulties
Unit 11	<b>Project Financing in India:</b> Introduction, Meaning and importance of project finance, Means of finance and sources of project finance in India, Financial institution structure and financial assistance, Norms of finance and term loan procedure, SEBI guidelines Sample financing plans
Unit 12	<b>Project risk analysis:</b> Sources, measures, perspectives on risk, techniques for risk analysis, managing risk and project selection under risk.
Unit 13	<b>Project risk analysis techniques:</b> Sensitivity analysis, scenario analysis, break-even analysis, Hillar Model, simulation analysis, decision tree analysis
Unit 14	<b>Organizing systems and procedures for project implementation</b> : Working and design of the system, work breakdown structure (WBS), project execution plan (PEP), project procedure manual, and control systems
Unit 15	<b>Project time-cost trade off:</b> Critical path method (CPM), project crashing, trade-off procedure, updating project progress
Unit 16	<b>Resource allocation:</b> resource levelling, resource smoothing, loading chart

Unit 17	<b>Social cost-benefit analysis:</b> Meaning and rationale for SCBA, UNIDO approach and little mirrless approach
Unit 18	Environment appraisal of Projects: Introduction, Types and Environmental
	Dimensions of a Project, Stresses on Environment, Environmental Impact Assessment
	Methodologies
Unit 19	<b>Project Report:</b> Concept, elements of project report, the importance of DPR, the concept
	of a business plan and major components of the business plan
Unit 20	Project review and administrative aspects: Control of in-progress aspects, post-
	completion audits, abandonment analysis, agency problem

- 1. Prasanna Chandra, Projects–Planning, Selection, Financing, Implementation, and Review, Sixth Edition, Tata McGraw Hill
- 2. Clifford F. Gray and Erik W. Larson, Project Management, Tata McGraw Hill

Course code	EMGN571	Course Title	CORPORATE STRATEGY AND
course coue			ENTREPRENEURSHIP

WEIGHTAGES	
CA	ETE(Th.)
30	70

- CO1: integrate understanding of functional aspects of management and explore their contribution to strategic management within organizations
- CO2: appraise the importance of environmental and industry analysis in formulating strategy
- CO3: analyze the role of marketing, accounting, finance, operations management and human resource management in strategy formulation
- CO4: evaluate the role of leadership, organizational structure and organizational culture in strategyimplementation
- CO5: analyse the business environment and identify the opportunities for starting up a venture.
- CO6: develop marketing plan, operations plan, HR plan and financial plan for new business ventures

Unit No.	Content
Unit 1	Strategic management: strategic decisions, strategic management process
	Strategic intent: mission, vision, goals and objective
Unit 2	External analysis: remote environment, industry environment, EFE Matrix, CPM
	Matrix
	Internal analysis: SWOT analysis, IFE Matrix, Value chain analysis, resource-based
	view of the firm, benchmarking
Unit 3	Corporate level strategies: growth strategy, integration strategy, diversification
	strategy, turnaround strategy, defensive strategy
Unit 4	International strategy: globalization of firms, global strategic planning, competitive
	strategies for firms in foreign markets, strategies for emerging markets
Unit 5	Business level strategy: cost leadership, differentiation, focus
Unit 6	Multi-business strategy: portfolio approach, BCG growth-share matrix, IE matrix,
	synergy approach, parenting framework, patching approach
	Strategy implementation: nature of strategy Implementation, matching structure with
	strategy, creating a strategy supportive culture
Unit 7	<b>Evaluation and control:</b> nature of strategy evaluation, strategy evaluation
	framework, strategic control, balanced scorecard
	Contemporary Issues: corporate governance, business ethics, social responsibility, environmental sustainability
Unit 8	Strategic management and Entrepreneurship: strategic management for start-ups,
Unito	strategies for growing and maturing businesses, strategies for technology-oriented
	businesses
Unit 9	Latest Trends in entrepreneurship:         social         entrepreneurship,         women
onic y	entrepreneurship, intrapreneurship, challenges and strategic solutions for problems
	faced by entrepreneurs in India.
Unit 10	<b>Overview of business plan:</b> components of a business plan, business ideas, business
	ideas selection, feasibility study, legalities involved for business plan, forms of
	ownership, SWOT Analysis
Unit 11	<b>Strategic Marketing plan:</b> segmentation, targeting, positioning, marketing mix (7P),
	product mix, promotions mix, Pricing strategies
Unit 12	Strategic Operations plan: people and suppliers, manufacturing or outsourcing,
	plant size, location decision, inventory management
Unit 13	Strategic Human resources plan: manpower planning, organization structure,
	recruitment, selection, training and development, motivational techniques,
	performance appraisal

Unit 14	Strategic Financial plan: capital requirement, sources of funds, break even analysis,
	balance sheet, cash flows, payback period, ROI (return on investment)

- 1. STRATEGIC MANAGEMENT by JOHN PEARCE II, RICHARD B ROBINSON, AMITA MITAL, MCGRAW HILL EDUCATION
- 2. STRATEGIC MANAGEMENT by HITT, IRELAND, HOSKISSON, MANIKUTTY, CENGAGE LEARNING

WEIGHTAGE	
CA	ETE (Th.)
30	70

CO1: Discuss the key objectives for studying international trade logistics

CO2: Analyze the challenges in information processing in international trade logistics

CO3: Summarize emerging risks

Unit No.	Content
Unit 1	<b>Introduction to international trade logistics</b> : Concept of trade logistics, evolution and development of international trade logistics, interfaces of marketing and trade logistics, importance of trade logistics to the nation, importance of trade logistics for the industry
Unit 2	<b>Information and order processing</b> : Challenges in information processing, logistics information systems, logistics operations management, scrutiny of export order, clarifications and order confirmation
Unit 3	<b>Labelling and marking in international logistics</b> : Introduction, labelling in international trade, considerations in labelling for international trade, labels and preferences for colors, numbers and shapes, labels as promotional tool, markings of export consignments, increasing role of CE markings
Unit 4	<b>Packing and Packaging</b> : Introduction, need for packaging in trade logistics, packing vs packaging, packing list vs packing note, packaging and transport hazards, choice of packing material for international logistics
Unit 5	<b>Inventory management in trade logistics</b> : Nature of inventory in trade logistics, motivations for holding inventory in international logistics, contemporary developments in inventory management, models of inventory in trade logistics.
Unit 6	<b>Integrated logistics and sub-system elements</b> : Evolutionary phase of integrated logistics services, third party logistics, choosing a 3PL provider, sub-system elements in trade
Unit 7	<b>Choice of mode of transportation</b> : Importance of transportation decision, factors affecting choice of transport mode, transport mode selection, type of transport mode and modal characteristics, types of transport carriers
Unit 8	<b>Role of dry ports in trade logistics</b> : Introduction, concept of dry ports, advantages of dry ports, increasing role of dry ports, functions of dry ports, facilities at dry ports, export clearance at dry ports, import clearance at dry ports, challenges in growth of dry ports in India
Unit 9	<b>Warehousing</b> : Concept of warehousing, functions of warehousing, need and benefits of warehousing, documents in warehousing, types of warehousing, free trade and warehousing zones, procedure of warehousing the imported and exportable cargo for importers
Unit 10	<b>Incorporating shipping terms</b> : Introduction, factors influencing the choice of delivery terms, purpose and scope of shipping terms, types of incoterms, applicable incoterms in different modes of transportation, incoterms and transfer of risks, incoterms and freight payment in trade logistics, choosing incoterms for international trade deals.
Unit 11	<b>Containerization in trade logistics</b> : Introduction, concept and evolution of containerization, standardization of containers, air cargo containerization, double stack containerization in trade logistics, advantages of containers in trade logistics, numbering and marking of containers, classification of containers, stuffing plan for cargo container owning, leasing and hiring of cargo containers
Unit 12	<b>Multimodal Transportation</b> : introduction, concept of multimodal transport, context and regulation of multimodalism in India, advantages of multimodal transport, forms of

	multimodal transport operations, multimodal transport document, challenges and		
	suggestions for improving multimodalism in India		
Unit 13	Liner shipping and freighting practices: introduction, concept and evolution of liner		
	conference, global nature of liner industry, designing a liner service schedule,		
	concentration in liner shipping, freighting and tariff practices of ocean liners		
Unit 14	<b>Tramp shipping and chartering clauses</b> : introduction, concept and features of tramp		
	shipping, commercial organization of tramp shipping, types of chartering, main clauses		
	of charter party, procedure of chartering a ship, vessel or yacht, tramp freights practices.		
Unit 15	<b>Freighting principles and practices in trade logistics</b> : introduction, freight and tariff		
	defined, determinant of freight rate, constituents of freight rates, freighting practices in		
	international logistics, discounting practices in freighting, modalities and timing of		
	freight payment, shipowner's possessory liens, liners freight determination criteria		
Unit 16	<b>Documentation in trade logistics</b> : introduction, need for documentation in trade		
	logistics, commonly used documents in trade logistics, documents prepared by carrier,		
	documents prepared by exporter and importer		
Unit 17	Risks in international trade logistics: introduction, myriad risks in international		
	trade logistics, managing risks in international trade logistics		
Unit 18	<b>Cargo insurance and claim procedure</b> : introduction, need for cargo insurance, cargo		
	risk coverage, comparison of institute cargo clauses, principles of cargo insurance,		
	nature of risks to cargo, types of cargo insurance policies, claims procedure in cargo		
	insurance, substantiation of cargo insurance claim		
Unit 19	Understanding and preventing maritime fraud: introduction, maritime frauds		
	explained, types of maritime frauds, preventive maritime frauds		
Unit 20	Role of intermediaries in trade logistics: introduction, role of trade logistics		
	intermediaries, types of intermediaries in international trade logistics, role of freight		
	forwarders		

# **READINGS:**

1. INTERNATIONAL TRADE LOGISTICS by RAM SINGH, OXFORD UNIVERSITY PRESS

#### **REFERENCE:**

**1.** BUSINESS LOGISTICS / SUPPLY CHAIN MANAGEMENT by RONALD H BALLOU, SAMIR. K SRIVASTAVA, PEARSON

WEIGHTAGE		
CA	ETE (Th.)	
30	70	

**CO1:** understand the concept of service operations management and its determinants

- **CO2:** analyze the concept of service blueprint in performing marketing activities from a service perspective
- **CO3:** develop the service recovery strategies

Unit No.	Content
Unit 1	Understanding the nature of services: Introduction to imperative of services, nature, characteristics
Unit 2	Classification of services, and analyzing service operations
Unit 3	Introduction of service operations management: types of services and processes, service matrix, retail service layout, -service-scape and ambient conditions, spatial layout and functionality
Unit 4	Aligning service strategy and competitiveness: Introduction to Service Strategy, Competitive Service Strategies
Unit 5	Strategic Service Vision Service design, development & automation: New service design and development, Service system design and delivery process
Unit 6	Technology & automation in services, Service encounter
Unit 7	Managing Services Quality: Defining Service Quality, Quality Service by Design
Unit 8	Service Process Control, Total Quality Management Tools
Unit 9	Quality Philosophy and performance Excellence, Service Recovery and Service Guarantee
Unit 10	Service facility design and facility location: Process analysis of facility layouts
Unit 11	Facility location decision factors
Unit 12	Quantitative models for facility location: Service facility on a line or on a plane, Based on different objective functions of optimization criteria
Unit 13	Models for multiple service facilities
Unit 14	Demand Management in Services: Forecasting Demand in Services, Smoothing Customer Demand in Services
Unit 15	Capacity Management in Services: Service Capacity Management, Yield Management, Resource and Workforce Scheduling in Services.
Unit 16	Service Inventory and Supply Chain Management: Service Inventory Management, Service Supply Chains, Processes in Service Supply Chain Service supply chain models
Unit 17	Service outsourcing, Productivity, Performance and measurement
Unit 18	New Service Development: Designing of Service delivery
Unit 19	Mechanism: Service Blueprinting – Management of Service, Experience - Front-office Back-office Interface
Unit 20	Human resource planning & employee selection: Managing people in service organization, Work measurement in Services

# **Text Books:**

1. OPERATIONS MANAGEMENT FOR COMPETITIVE ADVANTAGE by RICHARD CHASE, Tata McGraw Hill, India

## **References:**

1. SERVICE OPERATIONS MANAGEMENT: IMPROVING SERVICE DELIVERY by JOHNSTON ROBERT, PEARSON

Course Code	EHMT177	Course Title	MANAGEMENT INFORMATION SYSTEM	
				WEIGHTAGE
				CA ETE (Th.)

CA	ETE (Th.)
30	70

CO1: explain the various components of information systemsCO2: appraise the role of MIS as a tool for organizational changeCO3: outline the role of the ethical, social, and security issues of information systems

Unit No.	Content			
Unit 1	<b>Concepts of information systems:</b> concept of management information systems, types of information systems			
Unit 2	<b>Components of information systems</b> , information systems resources, perspectives on information systems			
Unit 3	Enterprise systems: enterprise systems, what is ERP			
Unit 4	Benefits and challenges of ERP, block view of an ERP system			
Unit 5	What is CRM, three phases of CRM, benefits and challenges of CRM			
Unit 6	<b>Hardware, software and mobile systems:</b> what do businesses need to know about computer hardware and software, why are mobile systems increasingly important			
Unit 7	Differences between native and web applications			
Unit 8	<b>Database processing</b> : what is database, how do database applications make databases more useful			
Unit 9	<b>How are data models</b> used for database development, how is a data model transformed into a database design			
Unit 10	<b>Emerging Technologies:</b> cloud computing, big data technologies, internet of things, bring your own device (byod), virtual reality and augmented reality, blockchain, artificial intelligence			
Unit 11	<b>Information systems planning and development</b> : components of information systems planning, information systems planning methodologies			
Unit 12	<b>System development life cycle</b> , system development methodologies, five stages of design thinking			
Unit 13	<b>Social media information systems:</b> what is social media information systems, how do SMIS advance organizational strategy			
Unit 14	How do SMIS increase social capital, how do companies earn revenue from social media			
Unit 15	How do organizations develop an effective SMIS, how do organizations address SMIS security concerns			
Unit 16	<b>Securing information systems:</b> information security threats, business value of security and control			
Unit 17	<b>Controlling security threats</b> and vulnerabilities, security and control policy framework			
Unit 18	<b>Decision support systems</b> and business analytics : decision support systems, using decision support systems			
Unit 19	Data mining for decision support, business and AI, expert systems			
Unit 20	<b>Security, ethical and societal challenges of IT:</b> ethical and social issues connected with systems, accountability and liability issues, internet challenges to privacy, other challenges-employment challenges, computer monitoring			

# **Text Books:**

1. MANAGEMENT INFORMATION SYSTEMS by GIRDHAR JOSHI, Oxford Higher Education

# **References:**

- 1. MANAGEMENT INFORMATION SYSTEMS: MANAGING THE DIGITAL FIRM by Y KENNETH C. LAUDON, JANE P. LAUDON, PEARSON
- 2. USING MIS by DAVID M. KROENKE, RANDALL J. BOYLE, PEARSON

Course	code
004100	

WEIGHTAGE		
CA	ETE (Th.)	
30	70	

- CO1: observe the basic concepts of reasoning and quantitative aptitude
- CO2: apply the learned concepts to solve the company specific reasoning and quantitative aptitude tests
- CO3: analyze the problem and use logic to interpret and handle different situations
- CO4: understand the concepts to solve the problems in given time
- CO5: reproduce the concepts and use it to solve the applications
- CO6: evaluate the knowledge by cracking online tests

Unit 2 So Unit 2 A Unit 3 M Sy Unit 4 Po po Unit 5 P	Immber system: classification of numbers, rules of divisibility, multiplication and quaring of numbers, HCF & LCM of numbers, cyclicity of unit digit, remainder theorem         Image: average of numbers, arithmetic mean, weighted average         Image: average of numbers, average of numbers, average of numbers, average         Image: average of numbers, average of numbers, average         Image: average of numbers, average         Image: average of numbers, average         Image: average         Im		
Unit 2 A Unit 3 M Sy Unit 4 P po Unit 5 P	Average: average of numbers, arithmetic mean, weighted averageMathematical operations: BODMAS rule, calculation based problem, conversion of ymbols into signsPercentage: commodity price increase/decrease, comparison based questions, opulation based examples, successive percent changes, budget based problemsPerofit and loss: cost price, selling price, profit and loss, calculation of profit/loss percent,		
Unit 3 M sy Unit 4 P po Unit 5 P	<b>fathematical operations</b> : BODMAS rule, calculation based problem, conversion of ymbols into signs <b>Percentage</b> :commodity price increase/decrease, comparison based questions, opulation based examples, successive percent changes, budget based problems <b>Profit and loss</b> :cost price, selling price, profit and loss, calculation of profit/loss percent,		
Unit 4 Po po Unit 5 Pi	ymbols into signs Percentage: commodity price increase/decrease, comparison based questions, opulation based examples, successive percent changes, budget based problems Profit and loss: cost price, selling price, profit and loss, calculation of profit/loss percent,		
Unit 4 Po po Unit 5 Pi	<b>Percentage</b> : commodity price increase/decrease, comparison based questions, opulation based examples, successive percent changes, budget based problems <b>Profit and loss</b> : cost price, selling price, profit and loss, calculation of profit/loss percent,		
poUnit 5P	opulation based examples, successive percent changes, budget based problems <b>Profit and loss</b> : cost price, selling price, profit and loss, calculation of profit/loss percent,		
Unit 5 P	<b>rofit and loss</b> : cost price, selling price, profit and loss, calculation of profit/loss percent,		
fa	also weight discount successive discount marked price		
14	alse weight, discount, successive discount, marked price		
Unit 6 D	Direction sense test: understanding of directions, different types of practice problems		
Unit 7 B	<b>Blood relation</b> : cracking jumbled up descriptions, relation puzzle, coded relations		
Unit 8 N	Number, ranking and time sequence: number test, ranking test, time sequence test		
Unit 9 R	Ratio and proportion: ratio and its types, proportion and its types, direct and indirect		
Va	variations, partnership		
Unit 10 A	lligation or mixture: concept and rules of alligation, problem based on mixing of		
lio	quids/items		
Unit 11 P	roblem on ages and numbers: problems on ages, problem on numbers		
Unit 12 P	ermutation and combination: factorial, difference between permutation &		
СС	ombinations, circular permutation, arrangement and selection based problems,		
di	istribution and division		
P	robability: experiment, sample space, event, probability of occurrence of an event,		
ba	ayes theorem, odds of an event, selection based problems, binomial distribution		
Unit 13 Lo	Logical venn diagram and set theory: venn diagram based problems, concept of set		
th	heory		
Sy	yllogism: all, some and none relations, related statements with venn diagram		
Unit 14 D	<b>Data interpretation</b> : basics of data interpretation, average and percentage, tabulation,		
	ar graphs, pie charts, line graphs		

- 1. QUANTITATIVE APTITUDE FOR COMPETITIVE EXAMINATIONS BY DR. R S AGGARWAL, S CHAND PUBLISHING
- 2. A MODERN APPROACH TO VERBAL & NON-VERBAL REASONING BY DR. R S AGGARWAL, S CHAND PUBLISHING
- 3. MAGICAL BOOK ON QUICKER MATHS BY M TYRA, BANKING SERVICE CHRONICLE ANALYTICAL REASONING BY M.K. PANDEY, BANKING SERVICE CHRONICLE

Course code	EPEA516	Course Title	ANAL	YTICAL SKILLS-II
				WEIGHTAGE

WEIGHTAGE		
CA	ETE (Th.)	
30	70	

**CO1:** apply logical reasoning to understand, interpret and handle different situations.

**CO2:** solve efficiently the company specific logical reasoning tests.

**CO3:** apply logical reasoning to prioritize and manage time.

**CO4:** decide to build the logic

**CO5:** examine the problem and handle it

**CO6:** apply the logics

Unit No.	Content			
Unit 1	Time and Work: chain rule, computation of work done together, men, women,			
	children-based problems, wages-based work problems, alternate day work			
Unit 2	Pipes and Cisterns: inlet-outlet, part of tank filled, time-based problems, alternate			
	work			
Unit 3	Time and Distance: concept of time speed and distance, conversion of Units, average			
	speed concept, different types of problems			
Unit 4	Problem on trains: relative speed concept, faster and slower train			
	Boats and streams and races: downstream and upstream, linear and circular track			
Unit 5	Sequence and series completion: series completion, analogy, classification, arithmetic			
	and geometric progression			
Unit 6	Alphabet test and logical sequence of words: alphabetical order of words, letter-			
	word problems, rule detection, alphabetical quibble, word formation by unscrambling			
	letters, word formation using Letters of a given word, alpha-numeric sequence puzzle,			
	logical sequence of words			
Unit 7	<b>Coding-Decoding:</b> letter coding, number/symbol coding, substitution, matrix coding,			
	mixed letter coding, mixed number coding			
Unit 8	Simple interest: basics of principal, rate and time, rate computation, time computation,			
	amount computation			
Unit 9	<b>Compound interest:</b> concept of simple and compound interest, questions based on			
	relation between compound and simple interest			
Unit 10	<b>Calendar:</b> calculating odd days, basic concept of calendar, finding the exact day			
Unit 11	Clocks: concept of clock, angle computation, facts			
	Insert the missing character: set of figures, set of arrangements, set of matrix			
Unit 12	Data sufficiency: check sufficiency of data to answer the given questions, Coding			
	inqualities: basic operations, rules of inequalities, coded relations			
Unit 13	Puzzle test: seating/placing arrangements, comparison type questions, sequential			
	order of things, family-based problems			
Unit 14	Non-Verbal Reasoning: series of figures, analogy of figures, classification of figures			

- 1. QUANTITATIVE APTITUDE FOR COMPETITIVE EXAMINATIONS BY DR. R S AGGARWAL, S CHAND PUBLISHING
- 2. A MODERN APPROACH TO VERBAL & NON-VERBAL REASONING BY DR. R S AGGARWAL, S CHAND PUBLISHING
- 3. MAGICAL BOOK ON QUICKER MATHS BY M TYRA, BANKING SERVICE CHRONICLE
- 4. ANALYTICAL REASONING BY M.K. PANDEY, BANKING SERVICE CHRONICLE

Course code	EENG539	<b>Course Title</b>	ACADEMIC ENGLISH		GLISH
				WI	EIGHTAGE
				C۸	ETE (Th )

CA	ETE (Th.)
30	70

CO1: differentiate between a range of authentic academic texts

CO2: observe actively to lectures, presentations and interviews to understand key information

CO3: construct a variety of essays and other assignments

CO4: appraise academic grammar

CO5: apply academic English and vocabulary in professional life

Unit No.	Content
Unit 1	Academic writing: introduction, texts and academic texts, ways of writing, balanced
	versus weighted essays
Unit 2	Academic writing: brainstorming and outlining, gathering information
Unit 3	Writing paragraphs: introduction, types of paragraphs, enumeration
Unit 4	Writing paragraphs: exemplification, complex paragraphs, sequence
Unit 5	<b>Writing paragraphs</b> : comparison of items, cause effect in paragraph writing, visuals in paragraph writing
Unit 6	<b>Basics of reports and research papers</b> : introduction, types of reports, format of a report, assessment reports
Unit 7	<b>Basics of reports and research papers</b> : writing a report, understanding the text, data collection, writing a research paper
Unit 8	<b>Basics of reports and research papers</b> : overview of a research paper, selection of a research paper, plagiarism, citing sources, publication sources
Unit 9	<b>Presenting your ideas</b> : purpose of a presentation, components of a presentation, when to read or speak, preparation
Unit 10	<b>Presenting your ideas</b> : before the talk, on the podium, handling questions, strategic planning
Unit 11	Grammar for editing: basic sentences, verbs, nouns, editing a sentence
Unit 12	<b>Grammar for editing</b> : delayed subjects: it, there and what, the long and winding sentence, short sentences, parallelism
Unit 13	<b>Working with words</b> : misleading words, one word for many, complicated words, avoiding metaphors, redundant words
Unit 14	<b>Working with words</b> : linking words, expressing the degree of certainty, capitalization, sexist language

- 1. A COURSE IN ACADEMIC WRITING by RENU GUPTA, ORIENT BLACKSWAN PVT. LTD.
- 2. ENGLISH GRAMMAR by RAJEEVAN KARAL, OXFORD UNIVERSITY PRESS
- 3. OXFORD EAP: A COURSE IN ENGLISH FOR ACADEMIC PURPOSES by EDWARD DE CHAZAL AND SAM MCCARTER, OXFORD UNIVERSITY PRESS
- 4. MLA HANDBOOK by MODERN LANGUAGE ASSOCIATION OF AMERICA, MODERN LANGUAGE ASSOCIATION.

Course code	EENG514	Course Title	INTRODUCTION TO THE STUDY OF LANGUAGE		
				WI	EIGHTAGE
				CA	ETE (Th.)
				30	70

CO1: identify vowels and consonants in phonetics

- CO2: distinguish between different parts of speech organs, place of articulation and manner of articulation
- CO3: describe syllable and stress patterns in relationship with aspects of connected speech in English language

Unit No.	Content			
Unit 1	Language and Phonetics: introduction to first and second language, introduction to			
	phonetics			
Unit 2	Language and Phonetics: meaning and importance of phonetics, difference between			
	phonetics and phonology			
Unit 3	The Production of Speech Sounds: introduction to the speech organs, articulators			
	above the larynx			
Unit 4	The Production of Speech Sounds: vowels and consonants, long vowels and short			
	vowels			
Unit 5	Vowels, Diphthongs, and Triphthongs: introduction to vowels, long vowels, short			
	vowels			
Unit 6	Vowels, Diphthongs, and Triphthongs: introduction, diphthongs, triphthongs			
Unit 7	Voicing and Consonants: the larynx, respiration and voicing, plosives			
Unit 8	Voicing and Consonants: place of articulation, manner of articulation, fortis and lenis			
Unit 9	The Phoneme and Phonology: the functioning and patterning of sounds, the phoneme			
Unit 10	The Phoneme and Phonology: the phonology, symbols and transcription, minimal pairs			
Unit 11	The Syllable and Stress: strong and weak syllables, close front and close back vowels			
Unit 12	The Syllable and Stress: syllabic consonants, nature of stress			
Unit 13	The Syllable and Stress: levels of stress, placement of stress within the word			
Unit 14	Aspects of Connected Speech: rhythm, assimilation, elision, linking			

- 1. LINGUISTICS by CRYSTAL, DAVID, PENGUIN BOOKS INDIA
- 2. ENGLISH PRONOUNCING DICTIONARY by JONES, DANIEL, CAMBRIDGE UNIVERSITY PRESS
- 3. ENGLISH PHONETICS AND PHONOLOGY: A PRACTICAL COURSE by ROACH, PETER, CAMBRIDGE UNIVERSITY PRESS
- 4. MODERN LINGUISTICS: AN INTRODUCTION by VERMA, S.K & N. KRISHNASWAMY, OXFORD UNIVERSITY PRESS
- 5. MODERN LINGUISTICS: AN INTRODUCTION by VERMA, S.K & N. KRISHNASWAMY, OXFORD UNIVERSITY PRESS

Course code	EENG519	Course Title	POST-INDEPENDENCE INDIAN LITERATURE		
				WE	EIGHTAGE
				CA	ETE (Th.)
				30	70

CO1: understand the social cultural and political dimensions of Indian Writing in English.

CO2: deduce the historical elements and theoretical orientation of Indian Writing in English.

CO3: analyze the stylistic techniques of Indian Writing in English.

CO4: trace the essential features of Indian Writing in English.

Unit No.	Content
Unit 1	Literary Terms: feminism, patriarchy, sexism
Unit 2	Literary Terms: misogynoir, misandry, LGBTQ
Unit 3	Literary Terms: gender issues, male gaze, womanism
Unit 4	Rupa Bajwa - The Sari Shop: plot and narrative technique
Unit 5	Rupa Bajwa - The Sari Shop: social and political background, character analysis and
	thematic analysis
Unit 6	Tagore - Leave this chanting and singing: textual, analysis, thematic analysis,
	symbols and motifs, stylistic features
Unit 7	Tagore - Kamala Das - My Grandmother's House: textual analysis, thematic analysis
Unit 8	Tagore - Kamala Das - My Grandmother's House: symbols and motifs, stylistic
	features
Unit 9	Difficult Daughters by Manju Kapur: about the author, plot, character analysis
Unit 10	Difficult Daughters by Manju Kapur: thematic analysis and gender issues, critical
	analysis
Unit 11	Mahesh Dattani - Final Solution: character analysis and thematic analysis
Unit 12	Mahesh Dattani - Final Solution: plot, narrative technique
Unit 13	Girish Karnad - Nagamandala: thematic analysis, narrative technique
Unit 14	Girish Karnad - Nagamandala: plot summary, character analysis

- 1. THE VINTAGE BOOK OF MODERN INDIAN LITERATURE by AMIT CHAUDHURI, VINTAGE BOOKS
- 2. THE SARI SHOP by RUPA BAJWA, PENGUIN BOOKS INDIA
- 3. NAGAMANDALA by GIRISH KARNAD, OXFORD UNIVERSITY PRESS
- 4. GITANJALI: RABINDRANATH TAGORE by RABINDRANATH TAGORE, RUPA PUBLICATIONS
- 5. KAMALA DAS by DR. N. K. SHARMA, Unique Publisher
- 6. FINAL SOLUTIONS by MAHESH DATTANAI, PENGUIN BOOKS INDIA
- 7. DIFFICULT DAUGHTERS by MANJU KAPUR, PENGUIN BOOKS INDIA

Course code	EENG527	Course Title	POSTCOLONIAL LITERATURES AND CULTURAL STUDIES		
				WE	EIGHTAGE
				CA	ETE (Th.)
				30	70
Course Outcomes:					

# С

CO1: identify the impact of colonialism on culture

CO2: estimate the significance of the post-colonial era in the life of its inhabitants

CO3: apply the post-colonial theory of Homi Bhabha and Edward Said in the prescribed texts

CO4: justify new trends in post-colonial discourse through the lens of selected texts

Unit No.	Content
Unit 1	Salman Rushdie: Midnight's Children: Midnight's Children as a post-colonial epic,
	technique of magic realism of Rushdie
Unit 2	Salman Rushdie: Midnight's Children: discussion of the plot of the novel, epical
	features of the novel
Unit 3	Salman Rushdie: Midnight's Children: character of Saleem and his importance, the
	themes of alienation and cultural dislocation
Unit 4	Chinua Achebe: Things Fall Apart: Struggle for dominance and identity crisis,
	introduction to the African culture
Unit 5	Chinua Achebe: Things Fall Apart: theme of cultural destruction, hybridity and
	marginalization
Unit 6	Chinua Achebe: Things Fall Apart: theme of gender discrimination in the novel,
	conflict between tradition and modernity
Unit 7	<b>Bapsi Sidhwa: The American Brat</b> : the life and achievements of the writer, the theme
U., it 0	of male domination in society, Feroza's American experience
Unit 8	<b>Bapsi Sidhwa: The American Brat</b> : cultural assimilation of Feroza and the application
	of Bhabha's theory of hybridity, loss of identity of Feroza in America, cultural conflicts
Unit 9	between Parsee culture and American culture, the character of Zareen Jean Rhys: Wide Sargasso Sea: introduction to the writer, race, relations and
Unit 9	prejudice, the theme of oppression of slavery
Unit 10	Jean Rhys: Wide Sargasso Sea: the episodes of magic and incantation in the novel,
Unit 10	male domination and patriarchal power structure, discussion on the characters and
	themes
Unit 11	<b>Derek Walcott: Dream On Monkey Mountain</b> : the significance of the title of the
01111	drama, the post-colonial elements in the drama, the theme of the loss of identity
Unit 12	<b>Derek Walcott: Dream On Monkey Mountain</b> : the theme of marginalization and the
	application of the theory of Homi Bhabaha, Makak and his confrontation with the
	colonial rulers, the significance of the ending of the drama
Unit 13	Margaret Atwood: Surfacing: the life and achievements of the writer, the significance
	of the title, the theme of alienation and the application of the theory of hybridity of Homi
	Bhabha
Unit 14	Margaret Atwood: Surfacing: the postcolonial elements in the novel, the theme of
	feminism in the novel, the role of nature in the novel, the plot structure of the novel

- 1. MIDNIGHT'S CHILDREN by SALMAN RUSHDIE, VINTAGE BOOKS
- 2. THINGS FALL APART by CHINUA ACHEBE, ANCHOR BOOKS
- 3. SURFACING by MARGARET ATWOOD, ANCHOR BOOKS
- 4. AMERICAN BRAT by BAPSI SIDHWA, MILKWEED EDITIONS
- 5. DREAM ON MONKEY MOUNTAIN by DEREK WALCOTT, FARRA, STRAUS
- 6. WIDE SARGASSO SEA by JEAN RHYS, PENGUIN CLASSICS

Course Code	EPOL525	Course Title	POLITICAL INSTITUTIONS IN INDI		
			WEIGHTAG		VEIGHTAGE

# CA ETE (Th.) 30 70

#### **Course Outcomes:**

- **CO1:** understand the leading institutions of the Indian political system and the changing nature of these institutions
- **CO2:** assess the laws pertaining to elections and analyse the electoral system of India

**CO3:** enumerate the working of the Indian federalism in the constitutional context

**CO4:** distinguish the powers and functions of various organs of the government

CO5: discuss about various constitutional and statutory bodies of India

**CO6:** evaluate the functioning of the local government institutions

Unit No.	Content	
Unit-1	Making of the Indian Constitution: Indian national movement to the making of the	
01111-1	Indian constitution	
Unit-2	Constituent Assembly: composition of constituent assembly, ideological moorings,	
	constitutional debates	
Unit-3	<b>Philosophy of the Constitution:</b> preamble, fundamental rights, directive principles of	
	state policy	
Unit-4	Constitutionalism in India: democracy, social change, national unity, checks and	
	balances, basic structure debates, constitutional amendments	
Unit-5	<b>Union executive</b> : president as the head of the state, prime minister and council of	
0111 5	ministers	
Unit-6	<b>Union Parliament</b> : structure of the union parliament, role and functioning,	
01111 0	parliamentary committees	
Unit-7	Judiciary part - I: Supreme Court, high court	
Unit-8	Judiciary part - II: judicial review, judicial activism, judicial reform	
Unit-9	State executive: Governor, Chief Minister and council of ministers	
Unit-10	State Legislature: Legislative council and Legislative assembly	
	Federalism in India: strong centre framework, asymmetrical federal provisions and	
Unit-11	adaption, role of intergovernmental coordination mechanisms, inter-state council,	
	emerging trends.	
Unit-12	Electoral Process and Election Commission of India: conduct of elections, rules,	
01111-12	electoral reforms. functioning and reforms of the local government Institutions	
Unit-13	Constitutional and Statutory Bodies Part - I: Comptroller and Auditor General,	
0111-13	National Commission for Scheduled Castes, National Commission for Scheduled Tribes	
Unit 14	Constitutional and Statutory Bodies Part - II: National Commission for Human	
Unit-14	Rights, National Commission for Women, National Commission for Minorities	

- 1. INDIAN GOVERNMENT AND POLITICS BY BIDYUT CHAKRABARTY, RAJENDRA KUMAR PANDEY, SAGE PUBLICATIONS
- 2. THE INDIAN CONSTITUTION: CORNERSTONE OF A NATION BY AUSTIN GRANVILLE, OXFORD PAPERBACKS

		IN IND	IA
		WEIGHTAGE	
		CA	ETE (Th.)
		30	70

- **CO1**: understand the nature and scope of public policy and administration in India
- **CO2**: assess the major problems and complexities in India's governance system
- **CO3**: appreciate the methodological pluralism and synthesizing nature of knowledge in public policy and administration
- **CO4**: analyse the changing dimensions and patterns in India's public governance and administrative processes.
- **CO5**: evaluate the role of non-state actors and civil society in India's public governance system.

Unit No.	Content
Unit-1	Public policy and Administration in India: meaning and evolution;
Unit-2	Public and private administration Approaches and its replications in India: System
UIIIt-2	Theory, Decision Making,
Unit-3	Ecological Approach Public administration theories and concepts
Unit-4	Scientific Management Theory, Rational Choice theory, New Public Administration,
UIIIt-4	Development Administration
Unit-5	Comparative Public Administration in India
Unit-6	New Public Management
Unit-7	changing nature of Public Administration: Indian public administration in the era of
Unit-7	liberalization and Globalisation
Unit-8	Theories and Principles of Organization and its operations in India: Scientific
Unit-0	Management Theory, Bureaucratic Theory, Human Relations Theory
Unit-9	Managing the organization: The case of India: Theories of leadership and motivation.
Unit-10	Organizational Communication: Theories and Principles, functioning in India and its
0111-10	impacts
Unit-11	Chester Bernard Principles of Communication, Information Management in the
01111-11	organization Managing
Unit-12	Conflict in the Organization: Mary Parker Follett Management by Objectives- Peter
0111-12	Drucker
Unit-13	Public Policy and Governance in India
Unit-14	Public policy issues and challenges in India.

- 1. Introduction To The Study Of Public Administration by Shafritz, J.M. and Hyde,
- 2. Public Administration in India by Sterling Publications, Streling Publications.

Course Code	ESOC515	Course Title	FUNDAMENTALS OF SOCIOLOGY		
				V	VEIGHTAGE
				CA	ETE (Th.)
				30	70

**CO1**: articulate all the methodical concepts to understand the social system and function

**CO2**: collect information regarding various social units in terms of structural and functional analysis **CO3**: examine structural and functional significance of social institution

- **CO4**: innovate ideas to create pathways for the social problems
- **CO5**: apply theoretical understanding in the process of social change and mobilization
- **CO6**: analyse the process of social exclusion and inclusion in terms of policy making and development program

Unit No.	Content
Unit-1	<b>Introduction to Sociology:</b> Definition, Nature and Importance, Relation of Sociology with other social sciences-Economics, History, Political Science, Psychology and Social Anthropology
Unit-2	<b>Sociology and other Social Studies:</b> Branches of Sociology-Industrial Sociology, Political Sociology, Sociology of Family, Sociology of Education, Medical Sociology, Urban and Rural Sociology
Unit-3	<b>Sociological Imagination:</b> Development of Sociology as a Social Science and Sociological Prospective
Unit-4	<b>Basic Concepts:</b> Society, Community, Association and Institution –Social Groups, Social Structure and function, Role and Status, Social Stratification and Mobility, Social Control, Social process and Social Change.
Unit-5	<b>Sociology of Culture:</b> Culture and Socialization Definition-Features, Elements, Types, Cultural Relativity, Ethnocentrism, Cultural lag, Cultural System & sub-system, cultural change.
Unit-6	<b>Social Institutions:</b> Marriage, Family, Kinship, Religious Institutions, Economic Institution, Educational Institution and Political Institutions
Unit-7	Indian Social Institutions (I): Caste System, Jajmani System, Major religious practices
Unit-8	<b>Indian Social Institutions (II):</b> Indian Agriculture: farmers movements, Primary education, Mid-day meal, privatization of higher education, Research and development
Unit-9	<b>Social Problems (I):</b> Definition, Nature, Cause, Proposals, Legal and Constitutional measures in controlling social problems.
Unit-10	<b>Social Problems (II):</b> Family Disorganisation, Problem of Child Labour, Problem of Aged, Gender issues and Gender problems,
Unit-11	<b>Social Problems (III):</b> Communal Riots, corruption, terrorism, Alcoholism and Drug Addiction, problem of Unemployment, untouchability, population problem, Rural and Urban Problems, Nepotism
Unit-12	Social Change: Meaning Definition, Nature and Importance, Types of Social Change
Unit-13	<b>Social Movement:</b> Peasant movement, Dalit Movement, Backward Classes movement, Social Reform Movement
Unit-14	<b>Social Inclusion and Exclusion:</b> Meaning-Nature-issues and problems of Social Inclusion/Exclusion among Scheduled Caste and Class-Scheduled Tribes, Neo Buddhist movement, Women empowerment

- **1.** Sociology: Principles of Sociology with an Introduction to Social Thoughts. Rao C.N. Shankar. S Chand.
- **2.** Fundamentals of Sociology. Vidya Bhushan. Pearson Education.
- **3.** Fundamentals of Sociology Gisbert P. Orient Black Swan. Third edition (2010).
- **4.** Fundamentals of Sociology Rajendra Kumar Sharma. Atlantic.1<sup>st</sup> edition (2013).

Course Code	ESOC506	Course Title	GLOBALIZATION AND SOCIETY		
				Ι	VEIGHTAGE
				CA	ETE (Th.)
				30	70

**CO1:** identify concept of globalization as academic contested

**CO2:** locate the economic dimension of globalization

**CO3:** consider the political dimension of globalization

Unit No.	Content
Unit-1	Introduction to globalization: concept, history of globalization
Unit-2	Dimensions of globalization (i): social, cultural, political
Unit-3	Dimensions of globalization (ii): Economic and ecological dimension
Unit-4	Globalization in India
Unit-5	Globalization in society: Family, marriage, relationship
Unit-6	Globalization in Culture: Language and communication, Social Structure
Unit-7	Globalization in education: Learning, Access to education, Technological gap
Unit-8	Globalization in economy: Globalization of Indian banks with WTO regime
Unit-9	Business Process Outsourcing (BPO): an emerging trend in India
Unit-10	Micro finance, Economic liberalization: free market policy
Unit-11	Globalization in environment: Tourism, Pollution, Global warming
Unit-12	Global crises: globalization as an inevitable process, The East Asia crises
Unit-13	Globalization in Indian society
Unit-14	Future of globalization: future of globalization, Broken promises of global institution

- 1. S.K. PRAMANIK, R GANGULY, GLOBALIZATION IN INDIA: NEW FRONTIERS AND EMERGING CHALLENGES, PHI LEARNING PVT LTD
- 2. BABITA AGARWAL, ANIL AGARWAL, GLOBALIZATION AND INDIAN SOCIETY, AP PUBLISHER
- 3. MANFRED B. STEGER, GLOBALIZATION: A VERY SHORT INTRODUCTION, OXFORD UNIVERSITY PRESS